

Online Counsellor/Client Contract (Agreement)

This document is used to set out the contract between the client and myself, outlining requirements and expectations. This contract is flexible and is to be agreed by both of us; any amendments made shall be agreed by both parties.

Counsellor Name: Del Atkins *Registered Member MBACP (Accred.)*

Contact Number: 07949 691162

E-mail: del@djacounselling.uk

Fees: £15 Initial Session, £45 per session thereafter

Client: [Click or tap here to enter text.](#)

Session Day: [Click or tap here to enter text.](#)

Session Time: [Click or tap here to enter text.](#) (Therapeutic Hour – 50 mins)

Session Frequency: [Click or tap here to enter text.](#) (unless otherwise agreed)

Missed Sessions: If the consecutive number of sessions missed becomes two or more, without reasonable circumstances or prior cancellation. Contact will be attempted to discuss this issue, if no contact can be made after a further week it shall be assumed that the client no longer wishes to continue with the counselling sessions. Any sessions cancelled with less than 24hrs notice maybe fully charged. Interruptions before/during sessions due to technical issues will be dealt with on a case by case basis. If joining a video conference after the agreed time I will be able to offer the remainder of your 50 min session.

Term of sessions: Open ended, but reviewed on a regular basis

Ending of sessions: Natural end agreed between the client and myself usually this would be agreed at least 2 sessions before the end. If referral is required – this will be discussed between the client and myself.

Confidentiality and limits of confidentiality: Anything discussed is confidential, except for the following circumstances: -

- If there is significant risk to a minor (Child Protection)
- Significant risk of harm to self or others
- Disclosure of Acts of Terrorism

Where appropriate I will discuss any intention of breaking confidentiality with the client.

Supervision: Good therapeutic practices require all counsellors (of all levels of qualification) to have regular supervision to monitor their practice. I undertake monthly supervision where I discuss certain client issues. (Client names/identifying details are not revealed)

Notes: Notes on sessions are taken for my reference and support (supervision). These notes are kept whilst in continued counselling. Once the counselling has ended the notes will be kept unless requested otherwise (as these maybe requested at a later date). Notes are viewable to the client by request.

Referral: It may also be possible that our work together may highlight the need for a referral to another counselling/psychotherapist practitioner for some form of specialist therapy etc... beyond the scope of my professional training and experience. Alternatively it may (for example) include a referral to your GP for possible medication/or GP referral to another NHS consultant etc.

Session details:

- No food or drink to be consumed during the session as this distracts from the therapeutic process and the clients time.
- Mobile phones to be switched off or on silent. (unless otherwise agreed)
- Sessions are on a one to one basis – others can be present in the house but not in the same room as the session. This can cause a distraction and restrict/hinder the therapeutic process.
- Content of sessions – I work in a humanistic way, which means I do not lead or influence anything that happens during the session.

Additional items agreed by the client and myself

- [Click or tap here to enter text.](#)
- [Click or tap here to enter text.](#)

Recording of Sessions: As part of my supervision, or due to my own on-going training requirements, it may be necessary to record part of/or a complete session from time-to-time. You have the right to decline any request that I might make in this regard. However, should you agree to my request, I will give you at least two weeks notice of my intention to record. Any recordings that I do make will be erased immediately after the purpose of the recording has been discharged.

General Data Protection (GDPR): As part of our work together it is necessary to take certain details (name, contact number, address etc...) I use this data to enable effective communication and support through the supervision term. This data is kept whilst we are working together and afterwards unless requested otherwise (as details maybe requested at a later date). You have a right to view, correct or remove the data kept (unless this conflicts with an insurance or legal obligation). I am registered with the ICO (Information Commissioner's Offices)

Client feedback: I welcome comments on your experience of counselling with me. If you would like to do so, please offer your feedback either in person in the session, by letter, by e-mail or phone, whichever is preferable to you.

All of my work is carried out inline with the Ethical Framework for Good Practice in Counselling and Psychotherapy laid out by the BACP (British Association for Counselling and Psychotherapy) a copy of this can be found at http://www.bacp.co.uk/ethical_framework

I agree to respect you, your values and belief systems and work with you in a way that best suits your needs at the time.

I [Click or tap here to enter text.](#) have read and understand the above agreement and agree to these terms and consent to my data being processed.

Client Agreement:

Date: [enter a date.](#)